



TRANSITION FAQ

1. Is Senior Lending Network (SLN) going out of business?

Senior Lending Network is no longer accepting new applications for mortgages, but it will continue to honor its obligations to current borrowers who already have a loan with Senior Lending Network.

2. If I currently have a loan with Senior Lending Network, what does this mean for me?

If you currently have a reverse mortgage loan with Senior Lending Network you should see no changes in the servicing of your loan. You will still have access to your account, and you should follow the normal process to request funds by contacting our Service Center at 1-866-567-8050.

3. If I have a loan application pending, what does this mean for me?

If you currently have a loan application pending, please contact Customer Service at (800) 562-6755. Customer Service will provide you with a status of your loan.

4. If I have a loan that has closed, but not funded, what does this mean for me?

SLN's announcement will have no impact on you or your loan. All loans that have closed will be funded in accordance with the agreements you and SLN have signed. Please contact Customer Service at (800) 562-6755. Customer Service will provide you with a status of your loan.

5. Is Senior Lending Network accepting any new loan applications?

No new loan applications are being accepted.

6. What happens if I submitted a loan through a broker or closing agent who was working with Senior Lending Network?

We have notified the loan brokers that we are no longer accepting any new originations. If you applied for your loan through a broker who submitted your loan application to us, please contact Customer Service at (800) 562-6755. Customer Service will provide you with a status of your loan.

7. If I am a broker, what does this mean for me?

Senior Lending Network will no longer accept any new loan submissions. As for loans in the pipeline, please call 1-888-775-3631 or go to www.slnwholesale.com for additional information.